HEALTH MATTERS NEWSLETTER UMH Quarterly, Volume 2 Issue 1





The journey of Usman Memorial Hospital started in March 1975 by Haji Hasham Kath in the memory of his late son Mohammad Usman. The hospital was operational in April 1982, serving the communities.



MESSAGE FROM HUSSAIN HASHAM

Foundation Chairman, UMH

On behalf of the Trustees of Usman Memorial Hospital Foundation, I would like to congratulate the UMH management team for bringing out the first edition of their newsletter, Health Matters.

Over the last 30 years we have come a long way and during this period health care has gone through significant changes. To meet these challenges, UMH was completely closed for two years for major renovations and upgrading of all hospital equipment. Alhamdolilah, the new UMH is now commissioned and providing quality healthcare at reasonable cost.

I am grateful to our donors for their generosity, which helped us to make a positive impact and optimistic about the future road map, evolving, adapting and reaching out to communities.



MESSAGE FROM DR. TUFAIL BAWA Managing Trustee, UMH

Our belief is that health and healthy lifestyle is a basic right

of every human being, contributing to this world with their full potential. Keeping this in mind, the trustees of UMH Foundation after lengthy brainstorming have set out the vision and also drawn a road map for 50 years. The very purpose of this is to serve the humanity to please the Almighty. UMH is one of the steps in our road map. Alhumdulilah, this step is now accomplished.

Building a health care facility in Pakistan is a challenge and to convert an existing building into a facility to meet the needs of the modern health care is even a bigger challenge. I am grateful to our Trustees, who not only provided the necessary funding for the project but also contributed their time and expertise. We feel lucky that we have an excellent and skillful management team, who has worked very hard with full zeal and dedication to make this hospital functional and operational. To take this initiative even further, I invite all those who agree with our vision to come and join hands with us and contribute in any way you can for this project.



HEALTH SERVICES

- 24/7 Emergency Services
- Consultant Clinics
- Radiology Services
- → 80 Slice CT Scan
 - Digital X Ray
 - Echocardiography
 - Fluoroscopy
 - > Doppler Ultra Sound
- Pharmacy Services
- Laboratory Services
- Blood Bank
- Endoscopy Suit
- Inpatient Service
 - > Private Rooms
 - Semi Private Rooms
 - High Dependency Unit
 - General Wards
 - > Pediatric Wards
 - Gynae Ward
- Operation Theaters
- Labor and Delivery Room
- Well Baby Nursery



VISION

A healthier and economically better world.

We desire to serve all of Allah's creation to bring a positive change in their lives, because a healthy and prosperous human serves Allah's being in a better manner.

OPERATIONAL EXCELLENCE

- Hospital Information Management System HMIS
- Central Sterilization Service Department
- Central Fire Fighting System
- Waste Management Process
- Infection Preventions Program
- Quality and Patient Safety Initiatives and Projects
- Multi- disciplinary staff learning and development activities

PARTNERSHIP

UMH works across organizational boundaries in partnerships for the interest of patients, local communities and wider population. It is committed to working jointly with local authorities and a range of other organizations to provide and deliver improvement in health and wellbeing. UMH has established various level of partnerships.

STRATEGIC PARTNERS

UMH works in collaboration with strategic partners to better facilitate its patients. Patel Hospital Tabba Heart Sambros Hospital

OPERATING PARTNERS

Operating Partners assist UMH in providing a range of services.

OUTREACH PARTNER

Help us in reaching out to communities

Muhammadi Blood Bank Dvago Pharmacy Aga Khan for CME

High Q Pharma Surge Laboratories DMC-Central PharmEvo

CASE STUDY OF PATIENT FEEDBACK

I was hit by a truck, which dislocated my hip, resulting in various surgeries and treatments but was unable to walk and work. We faced severe financial crisis. Eventually I was referred to UMH, which was a life changing experience after suffering for 16 months; I am now on my feet and so thankful to the doctor who treated me. The care and level of service which I received at UMH was exceptional.

Sajid's - UMH Patient



EVENTS AT UMH 2019

UMH has organized multiple in-house and outreach medical camps to facilitate more than 1800 patients free of cost. UMH also believes in educating its staff as a result multiple Continuous Medical Education sessions are conducted in collaboration with other hospitals.

FREE MEDICAL CAMPS AT UMH

Dec-25, 2019

This was conducted to announce the Opening of UMH OPD and Diagnostics.

Feb-01, 2019

To welcome all the Consultants at UMH and distribute appreciation Plaques.

Mar-10, 2019

Catered to diabetes and hypertension. Total of 161 patients were treated.

Mar-17, 2019

Catered to gastroenterology with free endoscopies for needy patients. Total of 133 patients were seen.

Apr-28, 2019

Internal Medicine, Pediatrics, and Dental. 159 patients were treated.

Jul-28, 2019

This Camp featured six specialties, pediatrics, ortho, dental, internal medicine, urology and gynae with a turnout of 300 patients.

Aug-25, 2019

This was a General Surgery camp with a turnout of 170 patients.

Sep-22, 2019

A gastroenterology camp, where 150 patients were screened and free endoscopies were performed.

OUTREACH PROGRAMS

Aug-18, 2019

A GP Cinic Camp at North Karachi for needy patients. Over 100 patients screened and some referred to UMH for further treatment.

Oct-13, 2019

This was GP Clinic done at Bandhani Colony.

Oct-20, 2019

A GP Clinic at Prince Ali Apartments near Supar Highway.

CME PROGRAMS AT UMH

Mar-28, 2019

First Continuous Medical Education Program in collaboration with Aga Khan University Hospital at UMH. Dr. Afia Zafar, HOD of Pathology, AKUH spoke on Diagnosis of XDR Typhoid

Apr-25, 2019

Dr. Iftikhar Uddin gave an interesting presentation on Quality Healthcare and Patient Safety, which was attended by the clinical staff of UMH and various nearby hospitals.

Jul-15, 2019

Mr. Stuart Maddocks of Curricolu Solution of UK spoke about Pharmacy Leadership and Antibiotic Stewardship.







MANAGEMENT TEAM



MAZHAR
AHMED SIDDIQUI
Director Operations

At Usman Memorial Hospital we are driven by our mission. We have revamped the structure to meet the current needs and delighted to have gone from strength to strength. We look forward to going ahead from what we have achieved so far, in order to be of better service to you.



DR. FARAZ
HASHMI
| Director Medical Service

We are pleased to welcome our patients at Usman Memorial Hospital, with the updated state of the art facility and equipment. It's a constant strive to ensure the best standards of patient care; which involves continuous improvement in the processes to deliver better care at the most affordable prices.

WINNING HEARTS



ROSHAN APA

"It has been a fulfilling journey of over 3 decades at UMH for me. I have assisted in a number of deliveries, bringing babies in this world! Especially answering queries of the first time moms brings a sense of satisfaction. The sight of a new mom lifting up her baby brings a smile to my face! The motivation of caring for my patients and easing their pain is so rewarding that it keeps me determined day in and day out. The kind of support I receive from my colleagues and acknowledgment by the management over these years helped me use my full potential and made UMH part of my family".



FAUZIA

Suffering from polio did not stop me from living with my head high and I always desired to work. In 1998 UMH offered an environment which gave me the courage, by not discriminating against my physical disability. Working as a reception in-charge had many challenges. My jobs required to be best at public dealing, welcoming patients with a smile, while directing them with urgency! There were occasions when patients came in need of medical help but were unable to pay, I was proud to direct them to the Patient Welfare Fund. One word to describe my experience at UMH is "Humanity".



SOHBAT

I joined UMH in 2004 as a driver. My work is to ensure that doctors reach safely in time to provide medical care to patients and I feel it's a great responsibility! I have 7 children all born at UMH, this makes it home for me and my family. Once I was held at gunpoint and eventually when I was able to reach back, the top management was standing in parking lot worried and waiting for my safe return. That moment is still vivid in my mind, which I will always cherish! In all the 16 years I have worked with honesty, integrity, hard work, enjoying my work each day.

PATIENT WELFARE

At UMH the Patient Welfare program is to ensure the right people are getting welfare help that they need. To process all this, along with charity & donations there is an amount of Zakat collected as well. We are all aware that Zakat is one of the main pillar of Islam, followed by its own rules & regulations, which need to be enforced. Therefore, we make sure the procedure of collection & distribution of funds laid down by the Sharia law are being followed.

With the growing demand, the hospital needs your support to continue providing this life saving service!

For Zakat
Habib Metropolitan Bank Ltd.
Account #: 6-1-22-20311-714-202816

For Donations
Bank Al Habib Ltd.
Account #: 1001-0081-1792-2801

GET IN TOUCH WITH US



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